Routine Health Information Systems Moodle App for Mobile Phone User Guide

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Introduction to the App

You can use the Moodle app to download training sessions to your mobile device to work complete them when you are offline.

In order to use the Moodle app it must be downloaded onto a mobile device.

Downloading the App

You can access the proper download link from the TBCI Training Platform site (training.tbdiah.org).

Clicking the link takes you to the Moodle downloads page. Here you can select to download from the Apple App Store or the Google Play Store

Download from the Google Play Store
Access the Google Play Store on your mobile phone or tablet. Search for "Moodle app".

Confirm that it is the Moodle created by **Moodle Pty Ltd**.
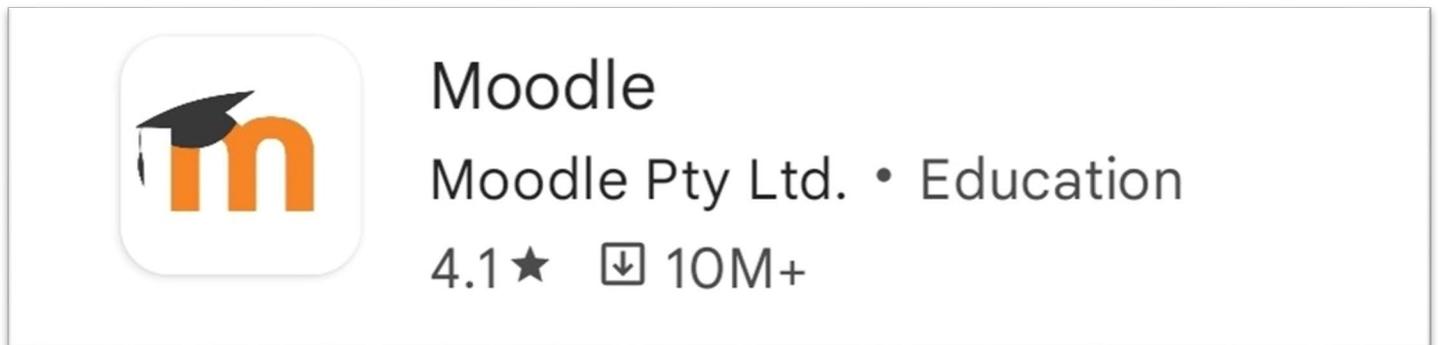
Click the Install button to download the application.
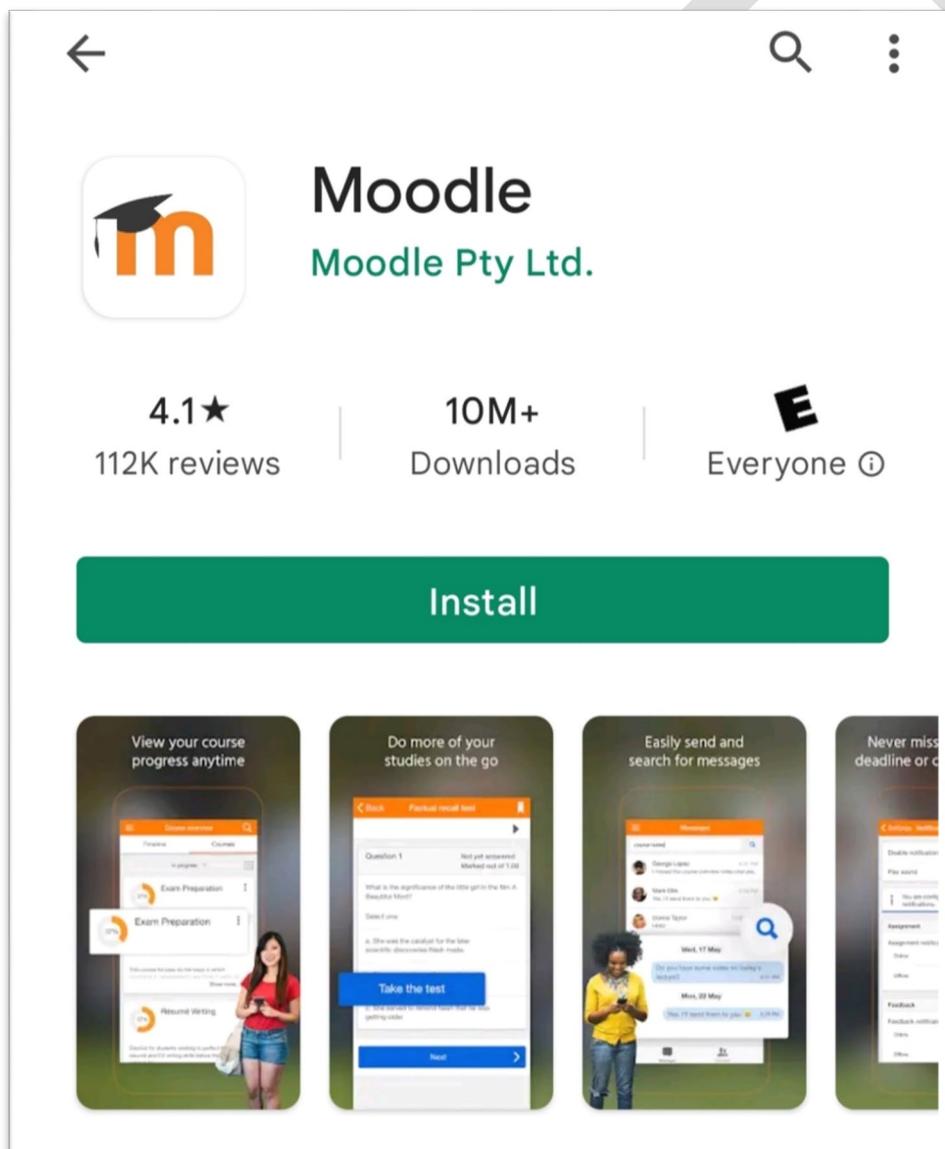
Wait for the app to download and install, then open the app and wait while it loads.

Click the Open button to launch the app
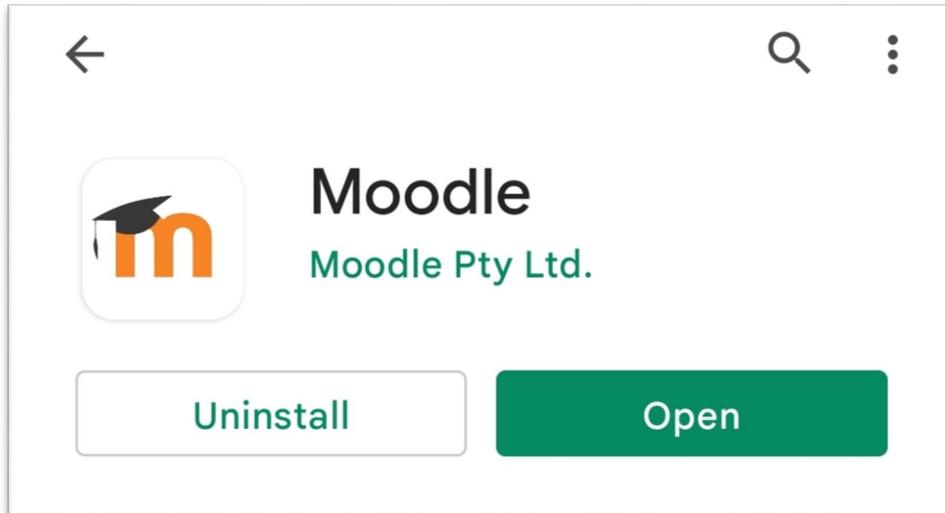
To use the app with the online training you need to connect the app to the Moodle site where the training is hosted. You can either manually enter the site address (https://training.tbdiah.org) or use the phone's camera and the QR code on the TBCI Training Platform Home page.

Manually enter the URL

Using the keyboard on your mobile device enter the url **https://training.tbdiah.org** into the Your Site field.

Connect to Moodle ⚙

moodle

Your site

https://campus.example.edu

OR

▣ SCAN QR CODE

Need help?

You must select the site that you wish to connect to by tapping the name of the site.

You are prompted to log in.

To use the QR code:
1. On the computer navigate to the TBCI Training Platform home page
2. On the mobile device click the **Scan QR Code** button
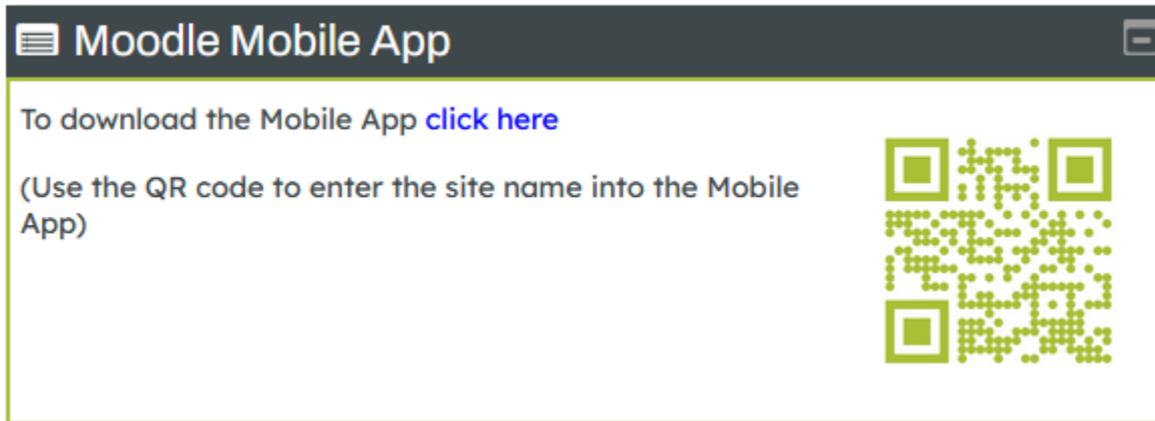
You may be prompted with where you can find the QR code. Ignore this message and hit **Next**
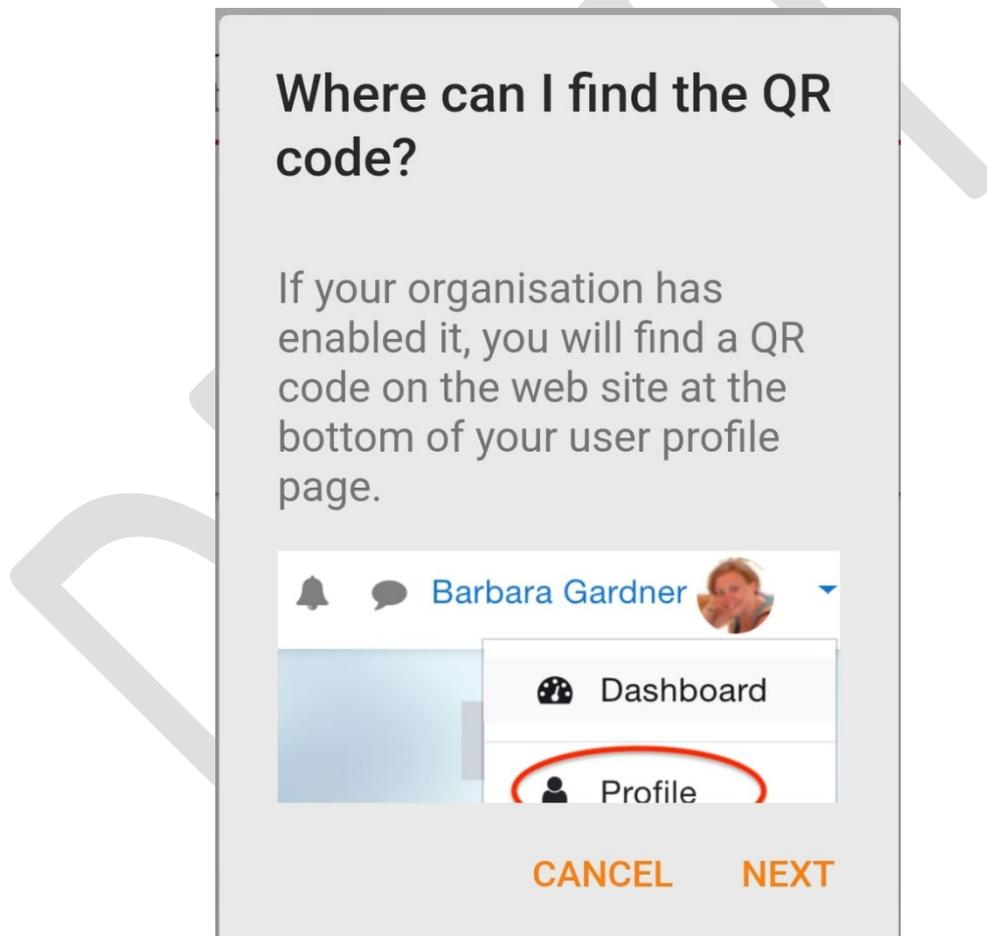
Point the camera, on the mobile device, at the QR code. Once the QR code is recognized it will automatically enter the site address into the proper field

You will be connected to the site and prompted to log in.

The RHIS Training login page should now be displayed.

Login with your user name and password.

If you have not registered for the course, you will need to create an account by clicking on "Is this your first time here?" and following the instructions.

Navigating the App

Navigation with the app is slightly different than with the online course, but it includes all of the same features.

Opening a Training Session Once logged in you should see the course located on your dashboard. Launch the course by selecting the course name.	
Once the course is open it will display the names of the different training sessions. To launch a training session, select the name of the training.	
You must download a training session to complete it. Select enter to download your selected training session. Note: The file sizes are quite large, so you will want to download when you have access to WiFi. You may download one or more training sessions and work on them when you are offline.	
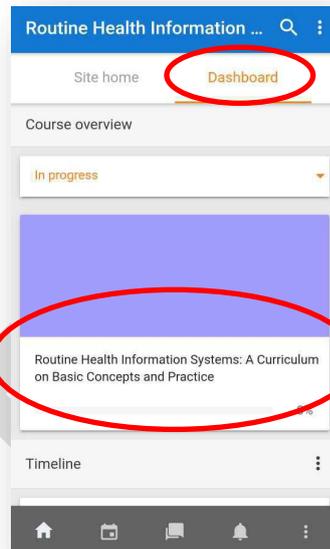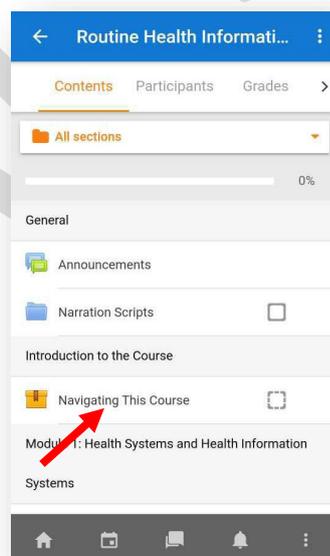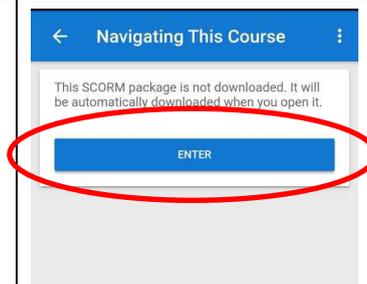
|	
Launch a training session by selecting enter and then the forward button.	
Navigation Tools The navigation tools in the Moodle App are located at the bottom of the screen. At the bottom of the screen are general website tools: 1. **Home**: takes you to the mobile site home page 2. **Calendar**: where you can check events 3. **Messages**: where you can check your messages 4. **Notifications**: where you can read notifications 5. **More**: with links to Grades, Files, Website, Help, App Settings, and Log out.	
Just above the general website tools are the navigation tools which include: 1. Pause and play 2. Progress bar 3. Previous page and next page arrows to advance to the next slide or go backwardCollapsed menu icon (see below)	
Select the collapsed menu icon to open more tool options, then select an option: - **Menu**: to navigate within the session or to check your progress - **Glossary**: to check acronym definitions or the meaning of words - **Notes**: to read the narration for the slide - **Resources**: to download files or access websites	Menu
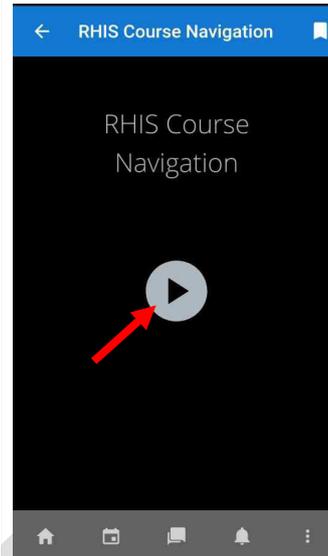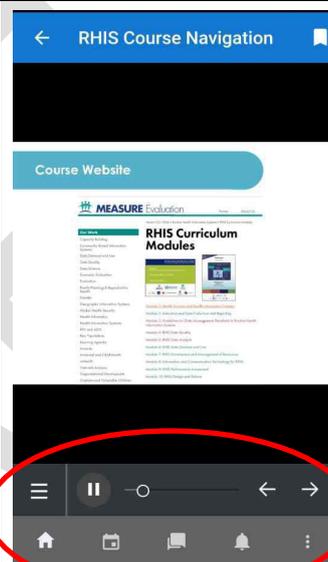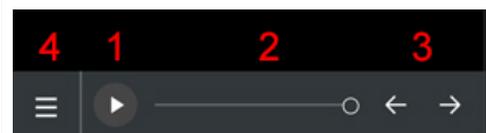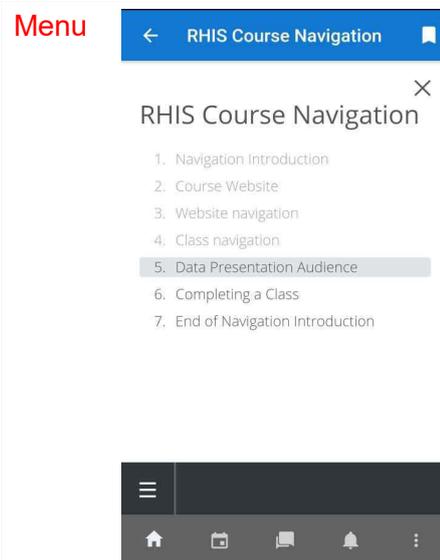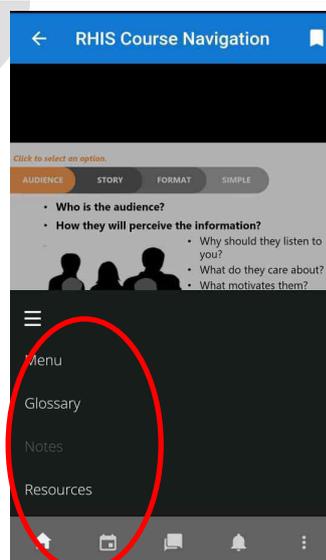
Submitting Responses for Pretests and Exercises

When taking pretests and completing exercises, select your answer and then select the check mark (✓) to submit your response.
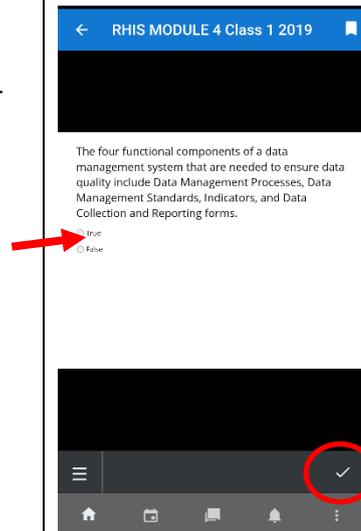

Going Back to a Session

If you stop a session before completing it, you can start where you left off the next time you open it.

Select "Continue" to start where you left off.

Select "Restart" to begin the session from the very beginning.
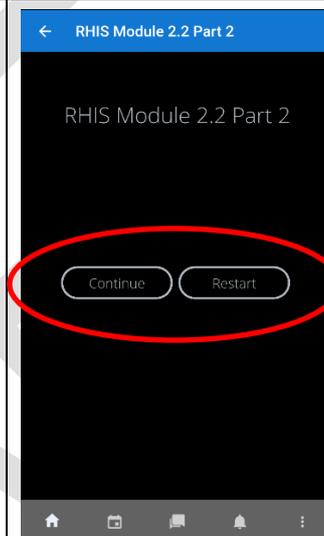
Synchronizing offline work

Any work that you complete while offline will be automatically synchronized when you go back online. When online, the app will synchronize about every 10 minutes. If you need to synchronize manually:
1. Select the three vertical dots at the bottom right of the screen
2. Select App Settings from the list
3. Select Synchronization
4. Select the Refresh button next to the name of the course. This will synchronize all work for the course.
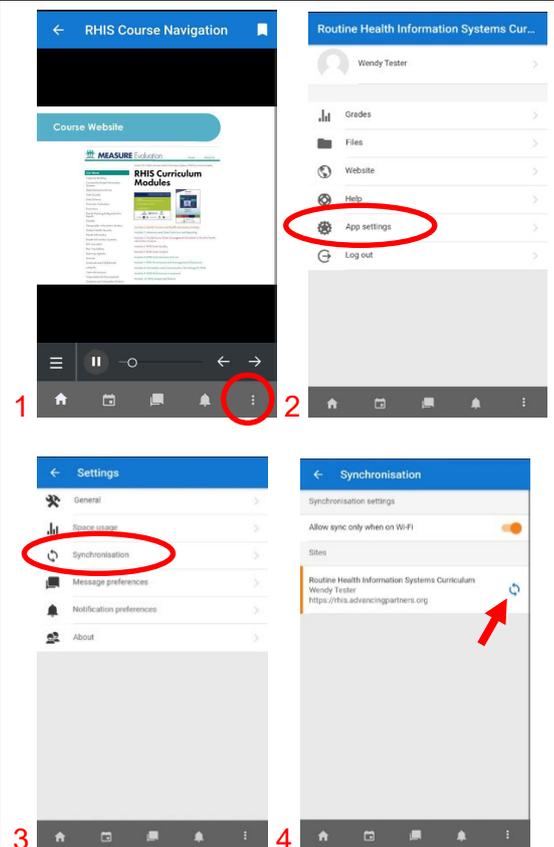
Deleting completed sessions from your device

You can delete completed sessions from your mobile device to free up storage. To delete sessions:

1. Open the Moodle app and select the RHIS course from the dashboard.
2. Go to the dashboard and select the three vertical dots at top right
3. Select Manage Storage
4. Select the Trash Can symbol next to each session you would like to delete.
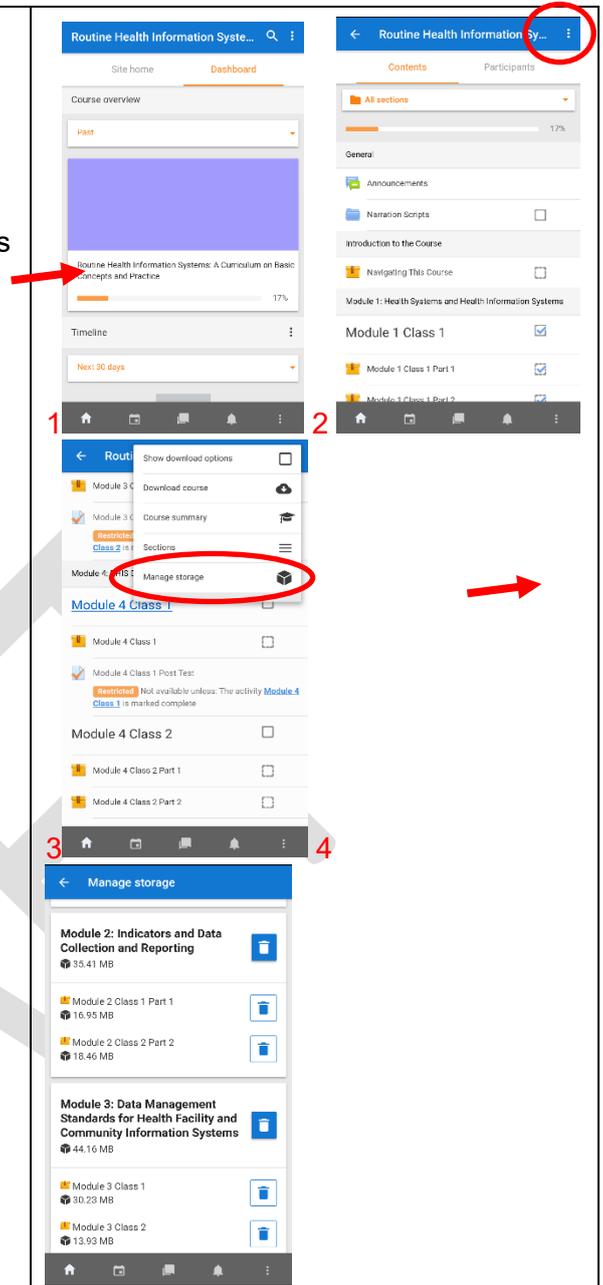
For more information, visit the Moodle App Frequently Asked Questions Page at https://docs.moodle.org/37/en/Moodle_app_FAQ.